Celebrating
125 Years
1892  2017

CRANDALL
PUBLIC LIBRARY

2017 Annual Report

“...no public event in all your history is more worthy of the most heartfelt congratulations than this successful founding of this free library.”

– Chancellor A. J. Upsonat
the Library dedication ceremony, November 10, 1892
Connecting you with the

38,543
TOTAL PROGRAM ATTENDANCE

8.11%
INCREASE IN TEEN MATERIAL USE

187
SCHOOL CLASSES VISITED US

40
QUILTS IN GALLERY EXHIBIT

54,314
REFERENCE QUESTIONS ASKED & ANSWERED

6.92%
OF CIRCULATION WAS E-CONTENT

Department Highlights in 2017

Adult Services
In addition to answering Reference questions and reader advisory our staff provides assistance with e-books, audio books, cell phone use, and aiding patrons with employment assistance. Programs include:

- State of Our Nation Forum
- Film series and discussions on environmental and social issues with Tri-County NY Transition
- Veggie Gardening presented by Cornell Cooperative Extension
- Centennial Suffrage Rally with the Chapman Historical Museum and Warren County Historical Society
- Live streaming of the Great American Eclipse and astronomy programs
- 29th year of the Film & Video Festival

5,914
ADULTS ATTENDED PROGRAMS

Teens
The teen center is a vibrant space where area youth learn and grow.
- Alice Rocks, a staged adaption of Alice In Wonderland to pop music, with costumed food admission and proceeds being donated to the WAIT House
- Local Artwalks for Inspiration
- Revival of the incredibly popular Dungeons & Dragons game nights
- Annual Teen Team participation in Bowling for Kids Take a fundraiser for Big Brothers Big Sisters
- Teen Book Club
- Referrals for volunteer opportunities within the community
- Card & game nights
- Healthy snacks for hungry minds

13,000
USES OF THE TEEN CENTER

Children’s
Providing educational and cultural programs on topics encompassing science, performing arts, music, arts and crafts, history, foreign language instruction, nutrition and cooking, dance and fitness. Programs include:
- Bremen Town Musicians children’s opera by Saratoga Opera to Go
- Dr. Seuss’ Birthday Celebration with the Iraquois Reading Council
- Summer Art Workshops with LARAC
- Bookman Live: What’s Going on Here Bookman?
- Wild, Wild Winter Reading: Rope a Good Book
- Greiterstein’s Big Science Show: Science Around the House
- Price Chopper’s Kids Cooking Club
- 1000 Books b4 Kindergarten

152,354
CHILDREN’S BOOKS BORROWED

Folklife Center
Our mission is to preserve and present the cultural traditions of the upper Hudson valley and southern Adirondacks through our gallery, archives, and cultural programs featuring:
- iTunes access to Folk music libraries
- New collection of South Glens Falls yearbooks
- Caspian Silver Bay Collection inventory made into searchable database
- 18 Live! Folklife Concerts
- Wings Falls Quilters Guild Celebrates 40 Years of Quilting 1977-2017 Exhibit
- Rights, Race & Revolutions: A Portrait of LIFE in 1960s by Grey Villet Exhibit
- Summerland Music Society

50,700
FOLKLIFE YOUTUBE CHANNEL VIEWS

Outreach
13.87%
INCREASE IN LARGE PRINT BOOKS TO OUTREACH PATRONS

Serving patrons in the home and group facilities along with providing a wide range of digital media through Kindle, Overdrive, HooplaDigital, Zinio and the Library of Congress Digital Talking Books program.
- Relocating the large print books to the “New & Popular” section of the Library has increased circulation beyond Outreach
- We facilitate programs offered by the following organizations:
  - National Library Service for the Blind and Physically Handicapped (BARO)
  - New York State Library for the Blind and Visually Impaired
  - The Cankling Center

Information Technology
Our network meet today’s fast paced technology trends to best serve our patrons and staff.
- Upgraded security software
- STEAM software added to Children’s department computers
- 3D New Chromebooks available for patrons use in the Library
- Two new ViewScan microfil machine installed
- Mandated staff computer upgrades to the new Window 10x 1709
- Purchased a new Makerbot Mini Plus 3D printer for Maker Space programs

13
NEW PUBLIC ITEM COLLECTION SEARCH COMPUTERS
Two Men, One Vision

Glens Falls businessman Henry Crandall’s generosity set the community on a path of enrichment and a legacy of giving. His $20,000 donation for books and the use of space in his office building established the first library in Glens Falls. This effort was spurred by the persistence and tenacity of Superintendent of Schools Sherman Williams. Today their spirit lives on in a tradition of giving. Our generous donors are listed here for 2017. Thank you for your support!

Annual Donors

**Champion**
- Mr. & Mrs. George P. McHenry
- Franklin Reynolds
- Millie F. & Michael J. Frank
- Mr. & Mrs. Roger K. Mullen
- Mr. & Mrs. John J. McLaughlin
- Mr. & Mrs. John F. basketball

**Benefactors**
- Mr. & Mrs. Joseph A. Keating
- Mr. & Mrs. Robert E. Smith
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball

**Associate**
- Mr. & Mrs. Joseph A. Keating
- Mr. & Mrs. Robert E. Smith
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball

**Patron**
- Mr. & Mrs. Joseph A. Keating
- Mr. & Mrs. Robert E. Smith
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball

**Sustainer**
- Mr. & Mrs. Joseph A. Keating
- Mr. & Mrs. Robert E. Smith
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball
- Mr. & Mrs. John F. basketball

**In-Kind Support**
- McDonald’s Corporation
- Draw Morris, Bartlett Studio
- H.C. Men’s Wear
- John B. Poole
- S. D. Brown
- William J. Driscoll
- John F. basketball
- John F. basketball
- John F. basketball
- John F. basketball
- John F. basketball

**Financials**

Responsible stewardship since 1892 while looking to the future and planning for the next 125 years...

**Income**
- 17%

**Expenses**
- 12%
- 16%
- 16%
- 56%

**Support Business Partners**
- Adirondack Trust Company
- Barton International
- Community Title Agency
- Della Group
- Finch Paper
- Glens Falls Hospital
- NBT Bank
- Schuyler Family Dentistry

Connect with Us @ Facebook, Twitter, LinkedIn

**Glen's Falls National Bank**

- 201 South Broadway
- Glens Falls, NY 12801
- (518) 763-0500

**The Hazelwood Family**

- 201 South Broadway
- Glens Falls, NY 12801
- (518) 763-0500

**McDonald’s Corporation**

- Draw Morris, Bartlett Studio
- H.C. Men’s Wear
- John B. Poole
- S. D. Brown
- William J. Driscoll
- John F. basketball
- John F. basketball
- John F. basketball
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- John F. basketball

**The Adirondack Trust Company**

- 201 South Broadway
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**Community Title Agency**

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**Della Group**

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**Finch Paper**

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**Glens Falls Hospital**

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**NBT Bank**

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**Schuyler Family Dentistry**

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Highlights

TOTAL COLLECTION USE
580,266 ITEMS
PHYSICAL & ELECTRONIC

$40,448
RAISED BY THE FRIENDS OF CRANDALL LIBRARY FOR PROGRAMS & SERVICES

The Friends continue to support the Library through their February, June and October book sales.
- Monthly Art Exhibits
- Funded Live! FolkLife Music Concerts, Colgate Resolutions, and Summerland Music Festival
- Funded two new MicroFilm Machines, book trucks for Circulation, a new snowblower, and Kindles
- Co-sponsored PB&J Cafe Theater Tickets and Beakman Live program

409,389
VISITS TO CRANDALLLIBRARY.ORG

2,834
VOLUNTEER HOURS OF WORK PERFORMED

366,022
PEOPLE VISITED US

38,418
LIBRARY CARD HOLDERS

City Park - 1892

Background is view of what is now City Park location and the Library.